

Service MEMO Saks Fifth Ave

Quantum XTW

RE: Quantum Series RFID De-activation Instructions

LAST REVISED: 10/8/2020

- 1. Turn Machine OFF then ON
- 2. During boot cycle hold "mode" button (bottom left) and "rabbit" button (top right), wait until password screen appears.
- 3. Enter "263" password (Use "plus" button to cycle numbers and "rabbit" button to rotate through characters. Hit "home" button once password is entered)
- 4. Set "Security Length" Parameter to "0000M" to disable the security for the machine, and consequently remove any 601 error codes. (Use the "rabbit"/"turtle" buttons to navigate up/down the menu, and the "minus" button to decrease the security length to 0000M)
- 5. Cycle the power off/on to save the settings